

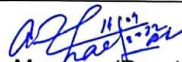
**Response to Bidders Queries - Power Information Technology Company (PITC)**

**Tender No. PITC/G-224(66)/03-2022**

Sr. No.	Firm Name	Queries	Clarifications
1	M/s TechAccess Pakistan	Payment Term: It should be in advance yearly as all principals are charging all support services in advance. For your reference I am attaching FBR contract for advance payment clause (Reference for advance payment of Oracle support. page no 10)	Payment will be made on quarterly basis in advance
2		The renewal contract for Hardware would start from the date of expiry of the contract (17-Oct-2021 as per our Record – can be considered as last as 15-Dec-2021)	Accepted
3		The renewal contract for software would start from the date of expiry of the last contract. (From 17-Oct-19). It would be better to compare against new licenses for financial impact	Company will provide comprehensive comparison for renewal of Existing Software Licenses and new licenses.
4		EOS (End of support) for Huawei OceanStor 5500 v3 is 31-Dec-2023. The Renewal with backend cannot be extended beyond that.	Matter will be taken up with Huawei
5		There are some consumable items that do not come under renewal or maintenance contract. UPS batteries also fall under this category.	UPS maintenance will be part of maintenance contract.
6		Extension requested with reference to letter TAP/PITC/HESCO/SLA/2022/003 dated 5 <sup>th</sup> April, 2022.	

  
Deputy Manager  
(Member-1)

  
Addl. Manager (NWO)  
(Member-1)

  
Manager (Proc.)  
(Member-1)

  
Finance Director  
(Member-1)

  
Director General (ISDS)  
(Convenor)